



Harry's Horse Transport LTD "Harry's" – Transport terms, conditions and general information

This agreement is between Harry's Horsebox hire referred to here after as "Harry's", and the customer who made the booking whether this be the horse's owner, purchaser, or guardian.

Harry's will transport the named horse(s) between the collection and delivery addresses given by the customer.

The customer must ensure the transported horse(s) has a VALID passport and insurance policy in place to cover injury, damage or death whilst in transport.

The customer accepts full responsibility and all costs incurred in the event of injury, damage, or death to the transported horse(s) should an insurance policy not be in place.

Harry's will not be liable for any of the following whether by reason of Harry's negligence or otherwise; injury, damage or death to the customers horse(s), delay in collection or delivery of the horse(s), emergency treatment, veterinary, physiotherapy or farrier costs to the horse(s), Loss of entry fees or stabling costs resulting from delay or holdups during transport

A holding deposit is required for confirmation of booking which will be deducted from the total cost of transport. The holding deposit is Non-Refundable if cancellation is less than 7 days prior to transport.

The customer agrees payment in full is required on the day of transportation.

Harry's will allow 20 minutes loading time, where after the customer accepts an additional charge of £20 per 30 minutes whilst the horse(s) refuse to load.

Harry's is not responsible for the loading of the horse(s) and has the right to refuse transportation if the horse poses a risk to itself/others/handlers or the transport vehicle.

In the event of the horse(s) refusing to load full payment for transport is required.

The customer warrants that each horse(s) being transported does load and travel without concern with or without company on a 3.5t rear facing horse box with breast bar or stallion partition or in a trailer depending on the vehicle.

Horses must be fit to travel and free from infectious diseases.

Horse(s) with loading/traveling concerns must be discussed prior to booking.

Harry's will ensure the horse box/trailer used shall be in roadworthy condition, insured, taxed, serviced, and MOT.

The customer will be liable for ANY damages caused by the horse(s) to the vehicle provided by Harry's for transportation. If damage occurs the customer will be required to pay for the damage itself or pay our insurance policies excess of £800. If the vehicle is unusable for hire or transport due to the damage caused by the customer's horse(s) the customer agrees to pay £120 per day from the date of damage until the transport vehicle is able to operate business safely.

Harry's will not accept part payment or payment plans for damage caused.

Harry's offers Emergency 'out of hours' transportation with an initial callout fee of £200 PLUS Harry's charge of transportation to the customer.

Normal hours of business are 09.00 – 17.00.

Signature

Name

Date